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File Version: 24.5

Exam Code:MB2-700

Exam Name:Microsoft Dynamics CRM 2013 Applications

Testinside

QUESTION 1

Which service schedule component should you use to measure skill levels?

- A. resource group
- B. resources
- C. capacity planning
- D. selection rule

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

QUESTION 2

When you qualify a lead, which two records will also be created?(Choose TWO)

- A. Account
- B. Contract
- C. Campaign Response
- D. Opportunity
- E. Contact

Correct Answer: DE

Section: (none)

Explanation

Explanation/Reference:

QUESTION 3

You are adding resources to a resource group. Which three resource types can you add? (Choose Three)

- A. facility
- B. business unit
- C. resource group
- D. name
- E. users

Correct Answer: ACE

Section: (none)

Explanation

Explanation/Reference:

QUESTION 4

What role do keywords play in the Knowledge Base?

- A. Keywords are only used to manage the Knowledge Base.
- B. Keywords relate similar cases to each other
- C. Keywords are used to search for articles.

D. Keywords define the subject tree.

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:



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