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300-080

Troubleshooting Cisco IP Telephony & Video v1.0

Version 4.0

Exam C

QUESTION 1

You configured a Cisco ISR G2 as a SIP gateway, but the gateway does not show that it is registered with Cisco Unified Communications Manager. What is causing this issue?

- A. Cisco Unified Communications Manager does not support SIP gateways.
- B. The gateway does not have the UC license installed.
- C. The gateway does not have Cisco Unified Border Element session licensing.
- D. Cisco Unified Communications Manager does not show a SIP gateway as registered if it is not properly configured.
- E. Cisco Unified Communications Manager never shows a SIP gateway as registered even when it is properly configured.
- F. The Cisco ISR G2 cannot be a SIP gateway.

Correct Answer: E

Section: (none)

Explanation

Explanation/Reference:

QUESTION 2

Which issue would cause an MGCP gateway to fail to register with Cisco Unified Communications Manager?

- A. missing the configuration command `isdn bind-l3 ccm-manager` under the ISDN interface
- B. mismatched domain name on the MGCP gateway and Cisco Unified Communications Manager gateway configuration
- C. misconfigured route group in Cisco Unified Communications Manager
- D. incorrect MGCP IP address specified in the gateway configuration in Cisco Unified Communications Manager

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

QUESTION 3

Endpoints are configured for both H.323 and SIP using the same URI and Cisco VCS settings, but the endpoints register only as H.323 endpoints. What is causing this issue?

- A. A firewall is blocking all traffic from the endpoints to the Cisco VCS.
- B. The Cisco VCS has no SIP domains configured.
- C. The Cisco VCS is blocking the endpoints because of duplicate ID entries.
- D. The endpoints do not have the SIP option key installed.
- E. SIP does not work, because SIP is used for Cisco Unified Communications Manager registration only.

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

QUESTION 4

You are trying to register an H.323-based Cisco TelePresence system to Cisco Unified Communications Manager and a Cisco DX70 system to the Cisco VCS Control. Why do neither of the units want to register?

- A. The H.323-based system needs an E164 number to register to Cisco Unified Communications Manager, and the Cisco DX70 needs to have the MAC address configured first on the Cisco VCS Control.
- B. The H.323-based system needs to register to the Cisco VCS Control with an E.164 number, and the Cisco DX70 needs the TFTP address to register on the Cisco Unified Communications Manager.
- C. Both systems need to register to the Cisco VCS Control, but the H.323-based system needs to have the gatekeeper setting set to "Direct."
- D. Both systems need to register to the Cisco Unified Communications Manager, as the Cisco VCS Control is used only for firewall traversal.
- E. You need Cisco TelePresence Management Suite to register Cisco TelePresence systems.
- F. You need Cisco TelePresence Server to register Cisco TelePresence systems.

Correct Answer: B

Section: (none)

Explanation

Explanation/Reference:

QUESTION 5

To maintain proper database integrity, what is the recommended maximum round-trip delay between multiple Cisco VCS appliances in a cluster?

- A. 10 ms
- B. 15 ms
- C. 25 ms
- D. 30 ms
- E. 50 ms
- F. 80 ms

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

QUESTION 6

When a database replication issue is suspected, which three tools can be used to check the database replication status? (Choose three.)

- A. Cisco Unified Communications Manager RTMT tool
- B. Cisco Unified Communications Manager Serviceability interface
- C. Cisco Unified Reporting
- D. Cisco Unified Communications Manager CLI interface
- E. Cisco IP Phone Device Stats from the Settings button
- F. Cisco Unified OS Administration interface

Correct Answer: ACD

Section: (none)

Explanation

Explanation/Reference:

QUESTION 7

You must integrate a third-party H.323 system with your existing Cisco Unified Communications Manager cluster. When you create an H.323 trunk from the cluster, calls from the cluster to the third-party H.323 system are failing. The vendor of the third-party H.323 device has confirmed that the H.323 call setup time must be reduced. Which two approaches reduce the call setup time from Cisco Unified Communications Manager to the third-party H.323 device? (Choose two.)

- A. Implement a software MTP.
- B. Implement a hardware MTP.
- C. Implement transcoding with the router DSP resources.
- D. Implement transcoding with the Cisco Unified Communications Manager resources.

Correct Answer: AB

Section: (none)

Explanation

Explanation/Reference:

QUESTION 8

Which of these reasons can cause intrasite calls within a Cisco Unified Communications Manager cluster to fail?

- A. The route partition that is configured in the CCD requesting service is not listed in the calling phone CSS.
- B. The trunk CSS does not include the partition for the called directory number.
- C. The MGCP gateway is not registered.
- D. The calling phone does not have the correct CSS configured.
- E. The calling phone does not have the correct partition configured.

Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

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